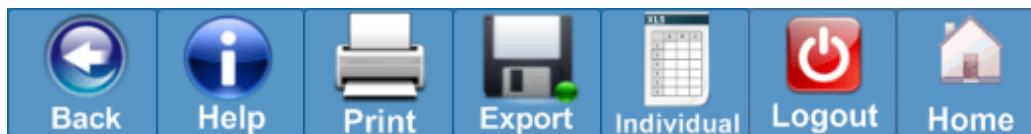


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Kwik Surveys



Survey Invitations

Invitations Sent: **0**
 Invitations Accepted: **0**
 Untracked Responses: **54**
 Total Responses Received: **54**






[View invitations & send reminders](#) 

Results Filtering

Add Filter 

Question 1*

What Lodge do you normally stay at ?

National Park	17		31%
Mostly National Park	13		24%
Both	13		24%
Mostly Ruapehu	10		19%
Ruapehu	1		2%

Pop-up

Question 2*

If you stay at National Park have you considered staying at the Ruapehu Lodge?

Yes	32	59%
No	8	15%
I normally stay at the Ruapehu lodge	14	26%

Pop-up

Question 3

What are the issues that discourage you from staying at the Ruapehu Lodge?

Text Answers	View
I am not a good enough skier to feel confident staying up there.	View
Access is the biggest issue, especially with two kids. It's just too much to carry, especially if you have to walk it. Also we like to go to Turoa, so staying at National Park is more logical.	View
Nothing. Would stay there any time there's someone else around. Stayed there one night on my own this year because Doug was away.	View
Walking in (HA!)	View
Access, long walk, easier to ski Turoa from National Park. Hassle if only the lower mountain is open.	View
Did it for years (20), it's now inaccessible, I like parking at the door, like having the choice of Whakapapa or Turoa, like that it's a shorter trip from Auckland, like that you don't have to cart gear up the hill, chance the chairlift, cart gear out again ...	View
No issues. But some background information - you might find helpful. Access to the Mt Lodge has always been an issue. So too has the opening-up and start-up process at the Mt Lodge. During my term as President, I exhausted every angle with the King Country Electrical Supply Authority to try and get the Mt Lodge onto an extension from the Iwikau Village grid to rid the Lodge of all the issues around supply and running the generator. I had no success. I then engaged DoC in discussions on obtaining a site within the Iwikau Village to consider rebuilding a Club Lodge down into the Iwikau area. (Which they are/were quite keen to see us off our Downhill site. And RAL were mildly interested in taking over the Downhill Lodge as a workshop and store site.) The nearest I got with DoC was a "maybe possibility" that a swampy area below Graduates and to the side of Waitomo could be agreed. But DoCs underlying attitude was clearly that it might be all too difficult to get all the agreements and permissions necessary. Faced with all the looming red tape - I ran out of energy. So at that time the best alternative ... along with the support of a great committee, I researched and purchased National Park Lodge. So where to now - accepting I am now some-what out of touch with the latest thinking on the future of the Iwikau area, - for what its worth strategically, I think among your actions it might be sensible to at least reinvestigate /exhaust all possibilities for obtaining a site in the Iwikau. Cheers Peter Mc	View
lack of snow to be able to ski there. i.e. access difficult. not able to go out at night not able to drive to door. having to carry whatever up on the lift. downhill lift never seems to be running?	View
Wife has reservations about getting in and out during difficult weather conditions. If staying short visit national park is more convenient, particularly when snow conditions marginal at top My personal preference is to stay at	View

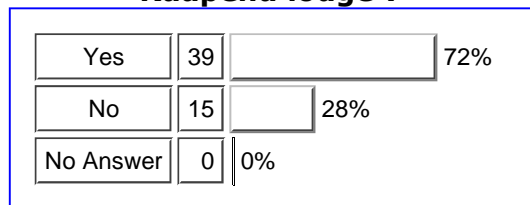
Ruapehu lodge	
Probably the fact that the National chair doesn't run a lot, but walking in or skiing around adds to the adventure.	View
Access	View
Access can be difficult with kids.	View
i tend to only stay for one or two nights midweek when I ski at Ruapehu. I usually decide to go skiing at short notice depending on weather, snow and work conditions. for such a short time it's not worth wasting valuable skiing time getting to and from the top lodge on arrival and departure. Every year I intend spending a week at the mountain and to stay at the top lodge but that never seems to eventuate nowadays. It was magical staying on the mountain for a week or 10 days during the August school holidays when my children were schoolage but those days are now over!	View
to hard to get there.	View
The hike in, The location, you are stuck there unless you like walking.	View
Only one reason -- access. Love the Ruapehu lodge but too unpredictable as far as access is concern.	View
From National Park we can go to both skifields, Whakapapa and Turoa We like the lodge in NP more	View
It's always a drama to get there. The National chair is never open and it's hard to ski over with a pack	View
None love the place. however as you get older it does get more difficult to get there when the chair is not running	View
Why don't you ask "What are the issues that discourage you from staying at the National Park Lodge?"	View
unpredictability if weather and most club friends are NP people	View
We prefer to ski Turoa	View
the walk! haven't had to do it so far as we've been staying at national park on Friday nights.	View
Access getting to the lodge - unreliability of National Chair (getting out is easy regardless of weather, its all downhill). Moving food/supplies - especially when its the same old peopld doing it time after time.	View
SKY TV - Missing the big All Black games!!	View
With kids it is more difficult to arrange all the transportation up the mountain and also the 'run' down from there is nto a favourite.	View
The walk up there on Friday night	View
Being over booked	View
No lift access, especially on friday nights...don't want to change lodges. Not enough snbow to ski in and out.	View
The change in weather and snow conditions(home run)	View
Location is a little difficult to get to, particularly with the weather being so changeable	View
Access Access with Children	View
We have kids so access is a biggy for us because the national downhill chair is never operating. We have stayed there once and had the most brilliant time - the chair was working, the weather was awesome and it all worked out fine. The big issue is the unreliability of the skifield running the national chair - it would be great if they could have this running even jsut for access at a set time.	View
Lack of access especially during the week. Lifts only run at weekends up there	View
The TV in the lounge has ruined the atmosphere of the club. TV in the games room is ok, but in the lounge it just dominates the room and kills the social	View

aspect of the club. Don't like walking up at night or even late evening, so it is hard to stay there on the day you drive down e.g. Friday nights. Hard to get gear and child to the top lodge unless Downhill chair is running Can't take beginner work groups, or groups of friends to the top lodge, because if National Chair is not running, beginners can't get to the club...and no they can't walk. I have tried this with beginners and it is crazy.	
Location	View
Getting there !! But can still climb the mountain in a whiteout with a back pack !!	View
Advancing age and degenerating body otherwise I would stay only at the Ruapehu Lodge. Of course the old sawhorse of more frequent operation of the Downhill Chairlift and West Ridge Quad definitely comes into the equation. Ruapehu Lodge is definitely the best place to be, especially mid-week. It would also be nice if you could arrange a steady supply of snow onto the Home Run.	View
The inflexibility of only being able to ski on one side of the mountain - getting stuck up there due to bad weather - the location of the lodge on the mountain (the national chair hardly ever runs for ease of access) - over all, the hassle outweighs any pros the top club has to offer.	View
If there is a lack of snow, or if the lifts out West are not running, access can be an issue. If the West is not operational, I would be more in favour of staying at the National Park Lodge rather than having to trek to and from the Lodge all the time.	View
I have the advantage of turoa	View
to walk up when the lift isn't running.	View
1.Access Getting to and from the lodge with luggage etc. eg if the National Chair isn't running or if the weather closes in during the stay. Particularly if it caused us to miss work/ school. 2.Lack of sufficient diversions if you are snowed in up there.	View
Getting up the mountain in bad weather or when lifts are not open	View
Time of arrival ie hiking in at night.	View
Only warrants the extra effort for longer periods	View
One of family not proficient skier so getting to and from lodge can be a problem	View
duration of stay too short reliability of national chair	View

[<< Hide](#) [Pop-up](#)

Question 4*

Did you know that you can book a Duvet (there is a limited number) at the Ruapehu lodge ?



[Pop-up](#)

Question 5*

Did you know that lockers are available at the Ruapehu lodge. (At this stage these are at no charge)

Yes	42		78%
No	12		22%
No Answer	0		0%

Pop-up

Question 6

What things would encourage you to stay at the Ruapehu club.

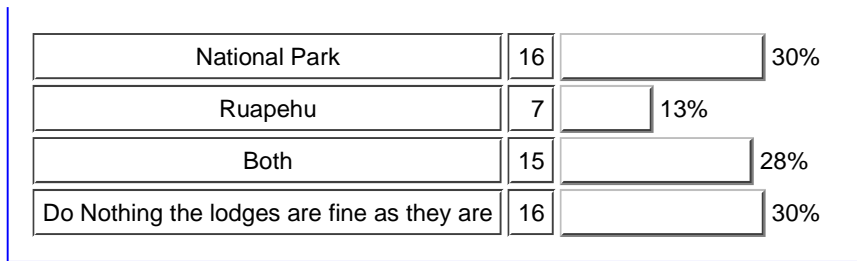
Text Answers	View
knowing when the chair is running	View
I think the events that were held were a great motivator for staying at Ruapehu lodge.	View
Greater availability of the National Chair eg weekdays at more times of year Social events Guiding from the club	View
I will get up there next season.	View
not sure	View
	View
A deal worked out with RAL for access in and out when needed on down days i.e ski doo lifts or cat lifts or National chair opened up.	View
It's pretty good just the way it is. Accessibility issues for people and supplies is unlikely to go away so we just need lots of fit people who can each manage a little effort so that all the work does not end up being done by the Committee.	View
A guarantee by RAL that the national chair would run every day (weather permitting) at a certain time e.g. it used to always run on Fridays at 4pm for half an hour so you knew that you could catch the chair up to the club. Get rid of the TV in the lounge - just wrong!	View
Its wonderful up there just access to get your stuff in and out	View
better access	View
Better access	View
Lift access..or having way of getting up there at night time and when National lift not working, other than walking the whole way (don't know the way either), but have kids and they can't walk it late at night.	View
No little kids	View
The national chairlift being open and more snow so able to ski down in the morning.	View

Expand >>

Pop-up

Question 7*

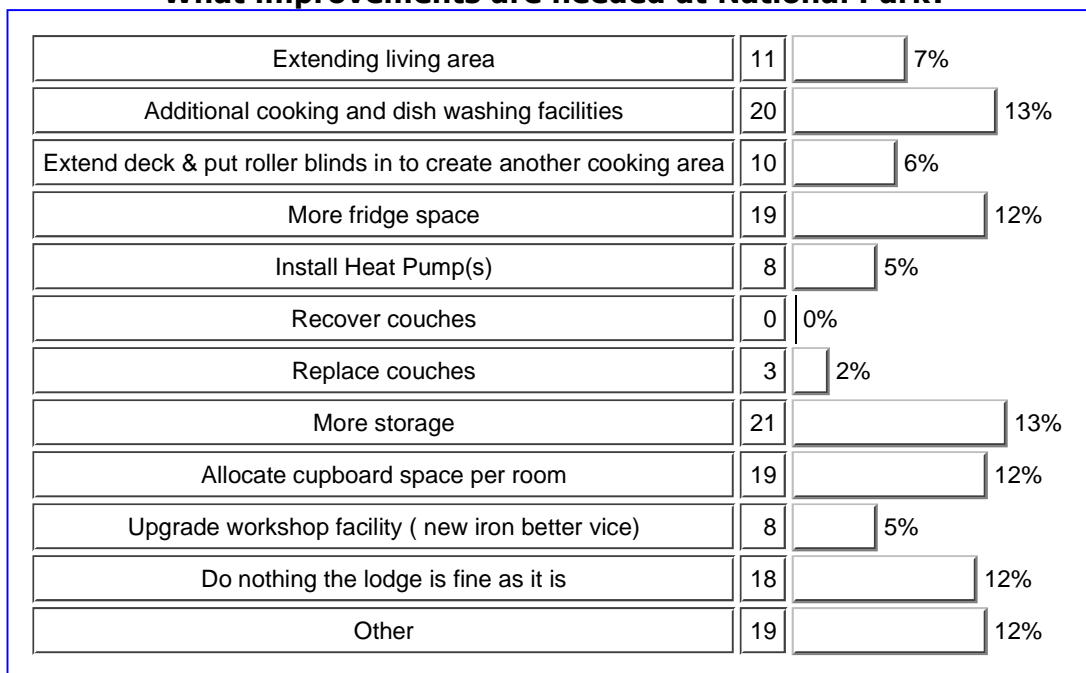
Lodge Improvements. Which of the lodges should be upgraded?



Pop-up

Question 8*

What improvements are needed at National Park?



Other	View Survey
Second sink. Match the locks so people use the back door. A PIR light at the back door.	View
extend front of lodge by 2-3m to enable kitchen to be enlarged, washing mch to be added and allowing for better dining space. this will also enlarge living room.You could create a small out door area in front for BBQ/ smokers (dont want to encourage them but there are some)...	View
Re-Wiring of electrical system to bring up to modern standards. Larger beer fridge. Perhaps two upright freezers in the location the current one is - one for club, one for members? More Storage in Rooms - under beds? Better Taps/sink in bathrooms with a single mixer? Is there room in the kitchen for a small Island Bench like we have at the mountain lodge? - this could have storage under and prep-space on top? Perhaps a better designed couches in the lounge area could give us more chair space, i.e. corner couches? chaise? The big arms on the current couches take up a lot of space. Could the current fire place be moved to where the matrices are currently kept? - this would give more room down the current wall for more couches?	View
Install urinal in mens toilet	View
Possibly add ski storage lockers... But ensure members are aware that use is "at your own risk"... Tall narrow lockers would be all that is required and they wouldnt take up alot of space.	View
More space under the beds in some of the rooms.	View

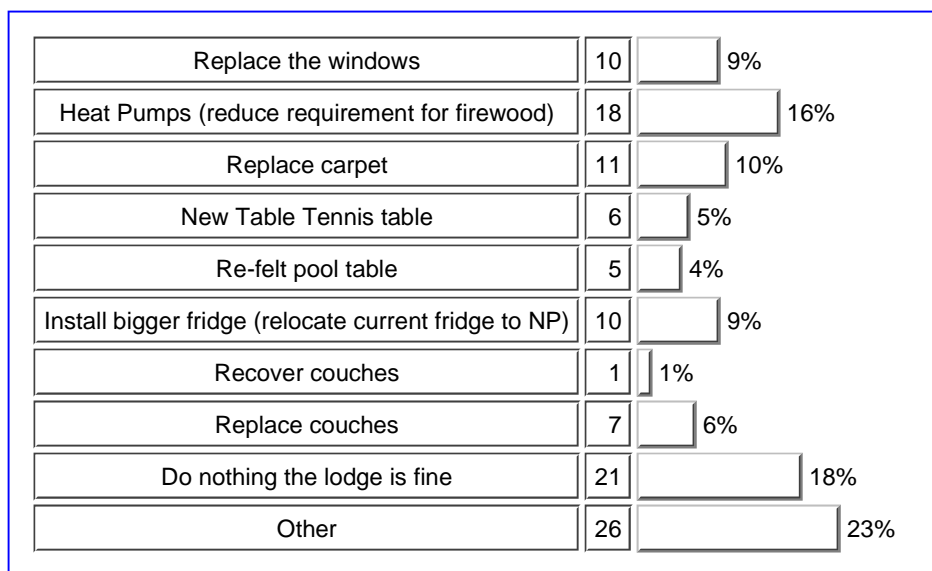
as well as storage in rooms - ie., lift beds so space is available under and cupboards or shelving so you can put things off the floor - baskets attached to the wall etc would really help.	View
Bigger hot water cylinder. We had guests staying at \$50 per night that had to have cold showers because the hotwater ran out. Embarassing - and unlikely to lead to repeat visit, or membership now.	View
It would be nice to stop the foyer from filling up with skis and boards. Perhaps we could look at a completely separate area for workshop and gear. Have we investigated the feasibility of simply raising Nat.Park Lodge one floor onto a concrete pad/block foundation ? The building is perfectly portable having been transported onto it's existing site (as you will see by examining the roof collar ties)so raising it is a simple matter, structurally. Raising NP Lodge would give a)awesome panoramic views from the lounge[as you see when you paint the roof. b) separate ski/board storage & workshop and drying room underneath.c) increased lounge area due to incorporation of existing ski workshop and drying room into lounge.d)all weather access below for wet/cold people with dry internal access to upstairs lounge e)extra space for kid's play area and/or increased accommodation below f)great subfloor insulation for lounge/kitchen/bunkrooms g)no infringement of existing parking areas. Could we at least find out what a feasibility study would cost ? We could fund it with debentures and I'm sure I could arrange a good deal on any electrics.DS	View
add broad band add broadband facility in the week if it is a problem at weekends - surely the cost for a few months would not be a problem either way	View

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Question 9*

What improvements are needed at the Ruapehu Lodge?

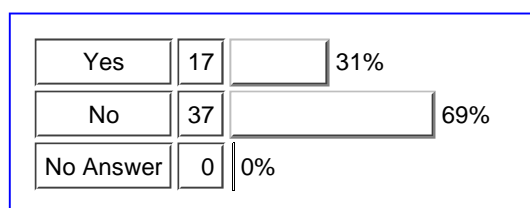


Other	View Survey
As it gets busier more space for skis and boards is needed. (I have no idea where you will find that)	View
Two wall hung cupboards in the tea/coffee making area (3 shelves) - these can be purchased from Bunnings etc and are inexpensive. This will allow for cups glasses to be	View

taken off the bench and reduce risk of future breakage. There is room for a single Orange Juice Dispenser in current location if moved to the left and add one cupboard - another cupboard can be added between the zip and window. Can an additional fridge be put in the tuning area? Bulk veggies, etc could be kept in there rather than in the fridge in the kitchen. A better extraction fan. Wall mount the microwave is possible? This would give more bench space. Large toasters could go under the shelf? More lockers - the ones up there are now completely full. Perhaps the wall between Room F and the lockers could be altered to allow for more lockers in the allocated area.	
The view up there is amazing but the room layout and aspect is not really designed to appreciate it. New & larger windows would help.	View
A griddle hot plate More efficient flush system on toilets .Currently use 20 litres per flush	View
can't comment - only stayed there once	View
Carpet very dirty and smells down near the sleeping quarters	View
Fix front (chateau facing) door to allow indoor-outdoor flow. Build a deck out this door and put wooden seats and tables outside. How brilliant would that be on a sunny evening having a beer outside watching all the other punters drive back down the hill. Heat the bedrooms!! Heat pumps may achieve this, but heat heat heat. Washing machine? Is there still one there? if so where is it?	View
If you were wanting heat pumps I can now get LG, Panasonic and Samsung at wholesale rates plus we carry in stock the various installation gasline and electrical accessories. Could we look at making up a couple of rescue packs in case we need to go out looking for people in bad/whiteout conditions? I suggest a couple of simple lightweight packs each including:-a portable GPS with our "known to be safe tracks" pre-programmed, rechargeable LED torch on permanent charge, a couple of alu.foil thermal blankets, a couple of orange mountain safety plastic bags (they're big enough for a person to get in,snow shovel,energy bars etc (possibly a pre-pay cellphone to keep in touch with the Lodge and patrollers although most people would now have their own).	View
As I have no intention of using this lodge, I don't know what improvements are needed.	View
never been there	View
<div style="display: flex; justify-content: space-around; margin-top: 10px;"> Expand >> Pop-up </div>	

Question 10*

Do you normally attend working bees ?



[Pop-up](#)

Question 11

If not what stops you from attend working bees ?

Text Answers	View
work	View
Have volunteered but date changes have ruled out our involvement	View

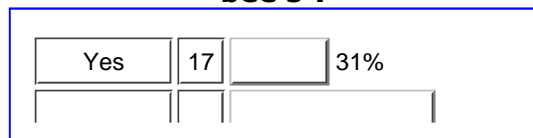
Helped out last year as got newsletter or email advising of dates etc. Not to sure if I got the same information this year? Hence didnt attend working bees this year.	View
Just a new member and have no heard of any, willing to help if needed	View
New to the club	View
This was my first season as a member. But I'll be there if I can help.	View
usually at a busy time of the year for me it may change next year	View
Always attend Working Bees when I can. Unable to attend Working Bees this year but only because of prior committments.	View
Would like to but have only been with the club for 2 seasons - didn't know about the first set. Now plan to attend as long as dates suit.	View
Age,infirmary,availability. It is now easier if I just do small maintenance jobs in the line of general electrical/plumbing/electrical when I have the time.	View
Time and have done my share of working bees in the past	View
The usual excuses - family and work, has meant that every time bar one in the last two years we have already been precommitted. But apart from that, probably a feeling of incompetence about anything DIY. A suggestion on this front - we would probably be more receptive to making a donation towards a working bee or new stuff and others may be the same. You could make it like a wedding gift register, and people could tick which items that they wanted to pay for/ donate. e.g. dinning room chairs @ \$20 each, couches at \$500 each, re felt pool table @ \$XX, An hour of labourer's @ \$30 per hour, etc etc. You could also recognise these people in the same way that the tables at National park have peoples names on them. E.g. "This heater courtesy of XXXXX family, donated in 2009" Re the surcharge question below - personally I have no objection to this, but I suspect that this would be a hot potato that will only piss off half the members. I would recommend you try the donation "voluntary" option first. If this doesn't work for 2010 - move to surcharges in 2011	View
Announcement of dates need to be earlier so can plan. We have overseas vistors from Dec - mid feb so can be difficult. Why note a working bee when mountain closed in winter. List of jobs to be completed. Bernie always busy doing stuff however plenty of skills and people around.	View
Was unaware of when and how to participate. Haven't heard anything about this. Challenge is of course the cost of making extra trip from AK - petrol etc. Maybe the better approach would be to discount accomm and/or annual subs for those who participate regularly rather than charging additional for those who don't. The majority do whatever they can to contribute whilst at the club and shouldn't be penalised for not being able to make extra trip. Another suggestion could be that for specific tasks ie. lifting beds for space or getting trailor loads of firewood stacked - ask for donations from members to pay for a builder or laborer to come in and do the job - would be really happy to do that sort of donation., ie. someone local.	View
Time	View

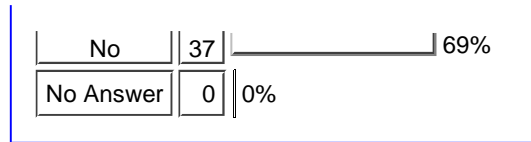
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Question 12*

Do you think a surcharge should be charged for those not attending working bee's ?





[Pop-up](#)

Question 13*

If a surcharge should be added to membership how much to you think is reasonable ?

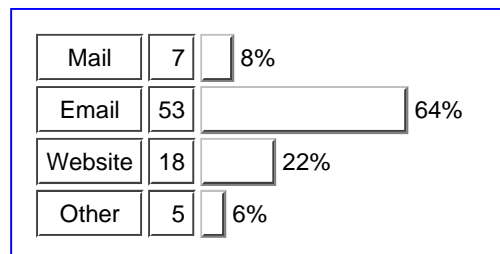
Text Answers	View
Equivalent of 2 nights for a full days bee activity	View
\$40	View
Better to reduce charges for those who do attend them	View
??	View
\$00	View
\$20-00	View
\$80	View
\$250	View
None	View
\$20	View
refer answer to question 11	View
Would this also apply to those who do not do chores then !!!!!	View
don't think this is the answer see above	View
none	View
\$50 per work-a-bee	View

[Expand >>](#)

[Pop-up](#)

Question 14*

What form of communication should the club use to inform members of meetings (AGM's / SGM's) , events and news ?



Other	View Survey
Keeping the website current with meetings minutes	View
Facebook RSS Feed	View
Update website more often - website seems quite outdated	View

Text?	View
Referring to Q12. I think its probably better to reward those who attend work bees rather than punish those who dont with surcharges.	View
Pop-up	

Question 15*

In relationship to fees use the following scale

	Way too low	Too low	About right	Too high	Way too high	Responses	Total
Entrance Fee(\$0)	13%	17%	70%	0%	0%	54	17%
Annual Subscription	0%	9%	89%	2%	0%	54	17%
Accommodation Rate National Park	2%	13%	82%	4%	0%	56	17%
Accommodation Rate Ruapehu	2%	9%	81%	7%	0%	54	17%
Guest Accommodation Rate	4%	15%	74%	7%	0%	54	17%
Off season rate	0%	4%	83%	13%	0%	54	17%

[Show values](#)
[Pop-up](#)

Question 16*

For the following use this scale

	Strongly disagree	Disagree	OK	Agree	Strongly agree	Responses	Total
We need more members	7%	44%	33%	13%	2%	54	17%
We have enough members	0%	11%	31%	56%	2%	54	17%
We have too many members	4%	33%	52%	11%	0%	54	17%
We make people feel welcome	2%	2%	17%	46%	33%	54	17%
Self rostering for chores is working	7%	20%	30%	43%	0%	54	17%
The 'usual' people do all the work	2%	9%	22%	43%	24%	54	17%

[Show values](#)
[Pop-up](#)

Question 17*

Would you be prepared to be part of a working group to look at what improvements should be done ?

Yes	27	50%
No	27	50%
No Answer	0	0%

Pop-up

Question 18

Add any other comments here.

Text Answers	View
As my children have all left home and my wife can no longer ski, I do not get the use anymore and will resign. I don't have any issues with the accommodation. Kind Regards Bruce Watson	View
Although I would like to help - not to sure how practical to be part of a working group if living outside of Auckland? Is it possible to update website to show available beds? Kind of like holidayhomes.co.nz and perhaps an easy way of making/tracking payments online? I realise its a balancing act between having to many members and not enough beds, but is it possible/practical to give preference atleast to members versus visitors?	View
The lodges and organisation are very good. Our biggest problem is freeing the time to come down and then hitting awful weather and that's not something that the club can do much about. The Ruahpehu hut is very vulnerable to poor weather as access is so much more difficult in poor conditions.	View
Toilet doors in ladies toilet need to get locks or latches to keep them from opening all the time (at National Park lodge). Regan struggles with length of twin beds in some rooms. (too tall for his own good)- room 10 bed is perfect size. Yes, I could solve this problem by sleeping in the single beds but when a room is fully booked, a lot of the time the other two people in the room aren't partners and wouldn't feel comfortable sleeping together in a twin while I take the single beds.	View
Semi-retired now so a bit more time available to assist if required - cheers, David S	View
Happy to help from a far as based in Wellington but tele conferecne in to meeting.	View
see above comments. Really enjoy the atmosphere - the people are what makes it. the set up is great and people feel immediately relaxed. How many members does the club currently have out of interest? It always feels "full" but do you have a max capacity that you would run at? Really appreciate the efforts of everyone to make it a great environment for holidays, appreciate all the time Marie and Bernie put in - with bookings etc.	View
Perhaps look at a lodge in Ohakune as many of us now ski there very often.	View
RE question 17: I lack the skills to be a valuable part of the working group though i would be happy to attend working bees once there are clear instructions in place. Great job guys!	View
I don't want to cause offense to anyone but the club website could do with a makeover! It's old, out of date and doesn't use current web standards or best practices. A redesign and rebuild would add value to the club, enhance club communication & connect members. I run an interactive web agency & would be happy to offer my services should the club wish to address it?	View
In regards to the Working Bee Surcharge, perhaps some of the funds raised	View

from the Surcharge could purchase fuel vouchers for those travelling to the mountain and taking their vehicles down? Perhaps \$80-\$100 for each vehicle (not each person of course). If working bees are held prior to subscriptions being due (31 April) then each single/family membership will know what to add to their payment if they wish to not attend a working bee. There could be a section added to the subscription which ask's what working bee date they attended - if left blank then the fee is to be added.	
We've been members for just a couple of years and have found the club a terrific place to stay. Unfortunately time constaints mean we don't get to stay frequently. One of the reasons we chose the club was no fixed chores or compulsory working bees. Happy to pay more if necessary but our time is precious and getting away more often isn't really an option.	View
We have a great club and great people. If things need to be done you only need to ask. There are lots of trade people with most skills that are required to do most things. Compile a list of club members skills and qualifications.	View
The guest rate should be twice the member rate.	View
DSC is heaps cheaper and has less obligations than other clubs. I love going to the Ruapehu club but it's a BITCH to get to.	View

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